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## **New Mexico Crisis and Access Line**

**Crisis Line: 1-855-NMCRISIS (1-855-662-7474) AND/OR DIAL 988**

TTY 1-855-227-5485

711 for relay (hearing & speech impaired)

### **Peer to Peer Warmline: 1-855-4NM-7100 (1-855-466-7100)**

The New Mexico Crisis and Access Line (NMCAL) is a statewide mental health crisis line and peer support warmline for anyone who resides in the State of New Mexico.

NMCAL is a centralized, single telephone number. The crisis line is answered by professional counselors 24 hours a day, 7 days a week, 365 days a year. The warmline is answered 7 days a week, 365 days a year, from 7:00 am - 11:30pm or text 6:00 am - 11:00 pm everyday.

Staff are trained in assessing a crisis and responding with the least restrictive alternative, have access to public emergency response workers if needed, and refer callers to resources local to them to allow them to continue their care beyond the call.

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## **Details**

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## **Services**

Crisis Intervention   Behavioral Health Assessment & Treatment

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## **Locations**

### **Crisis Hotline**

**Phone:** (855) 662-7474

**Hotline:** (855) 662-7474

**Hours:** Crisis Line is 24/7; Peer Warmline is 7:00 am- 11:30pm

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## **Parent Organization**

### **New Mexico Crisis and Access Line (NMCAL)**

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Mission Statement: To provide timely, effective assessment and intervention to people in times of crisis, and ensure continuous, quality access to professional behavioral and health and wellness services.

Vision Statement To lead the Behavioral Health world in providing continuous access to care, bringing light and hope to those in need during their darkest hour.

*No Address*

*N/A, NM N/A*

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